

Quali – Sub-processors list

Last modified: March 19, 2023

General

Quali uses Sub processors to enable us to provide the Services or Operate our Business. These providers are not permitted to store, retain, or use information collected by us except for the sole purpose of providing us with the Services on our behalf. Quali uses commercially reasonable efforts to engage with third parties that comply with Privacy related regulations and post a privacy policy governing their collection, processing and use of non-personal and personal information. Our sub processors include:

	Service	Purpose	Service Location
1.	Salesforce	CRM	EU
2.	Zendesk	Support, knowledge center	US
3.	MatrixLMS	Online courses	US
4.	HubSpot	Communications	US
5.	OKTA	Identity provider (SSO)	US
6.	AWS	Hosting, Cloud Services	EU, US
7.	Azure	Hosting, Cloud Services	EU, US
8.	Planhat	Customer success	EU
9.	Opsgenie	Incident management	EU, US
10.	Logz.io	Log services	US
11.	Files.com	ftp site , file transfer	US
12.	Drift	Website bot for lead generation	EU, US
13.	Nicereplay	customer satisfaction score tool	EU

Quali affiliates

Depending on the geographic location of a customer and the nature of the services provided, Quali may also engage one or more of the following affiliates as Sub-processors to deliver some or all of the services provided to a customer:

Entity Name	Entity Country
Qualisystems LTD	Israel
Qualisystems USA Inc.	United States

Updates

As our business grows and evolves, the Sub-processors we engage may also change. In case you would like to register to get updated about notifications of new Sub-processors of Quali, please send your details to Quali to privacy@quali.com and you will get updated if something changes.