

Quali – Sub-processors list

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General

Quali uses Sub processors to enable us to provide the Services or Operate our Business. These providers are not permitted to store, retain, or use information collected by us except for the sole purpose of providing us with the Services on our behalf. Quali uses commercially reasonable efforts to engage with third parties that comply with Privacy related regulations and post a privacy policy governing their collection, processing and use of non-personal and personal information. Our sub processors include:

#	Service	Purpose	Service Location
1.	Salesforce	CRM	EU
2.	Zendesk	Support	US
3.	OKTA	Identity provider (SSO)	US
4.	AWS	Hosting, Cloud Services	EU, US
5.	Azure	Hosting, Cloud Services	EU, US
6.	Opsgenie	Incident management	EU, US
7.	Logz.io	Log services	US
8.	Files.com	ftp site, file transfer	US
9.	CloudAMQP	Message queue service	EU
10.	Zapier	Workflow automation for notifications	US
11.	OpenAI	AI-powered tool	US
12.	Microsoft Outlook	Customer support communications	EU, US
13.	Microsoft Teams	Customer support communications	EU, US
14.	Zoom	Communication with customers and prospects	US
15.	PostHog	Product usage analytics	EU
16.	CloudFlare	DNS, WAF, and DDoS protection	EU, US
17.	Google BigQuery	Data warehouse	EU

Quali affiliates

Depending on the geographic location of a customer and the nature of the services provided, Quali may also engage one or more of the following affiliates as Sub-processors to deliver some or all of the services provided to a customer:

Entity Name	Entity Country
Qualisystems LTD	Israel
Qualisystems USA Inc.	United States